

How to find us



Barras Bridge, Newcastle upon Tyne, NE2 4PT

Telephone: (0191) 208 6765

Email: Learning@greatnorthmuseum.org.uk

Social: [Facebook](#) • [Twitter](#) • [Instagram](#)

Please use the entrance given on your timetable.



Nearest metro: Haymarket

It is a five-minute, well-signposted walk from Haymarket to the museum.



Coach/minibus lay-by: Claremont Road (B1318)

Use postcode NE2 4PT.

This is a drop-off/pick-up point only, so please ask your driver to park elsewhere.



Drop-off point for cars and taxis: in front of the main entrance to the museum.

Please don't use the coach lay-by on Claremont Road as you may get a fine.



There is no public parking at the museum, other than for blue-badge holders.

The nearest parking is [Claremont Road](#).



[See our accessibility information here.](#)

Get in touch if you will be parking a blue-badge minibus at the museum, so we can advise you where is best to park, depending on your vehicle.

Loading bay

Schools & groups entrance

Coach lay-by

Main entrance & car/taxi drop-off point

Front lawn

Nearest metro



Ground Floor



Lunch spaces
We will let you know which space is booked for you on the day.

Storage
Typically, bags and coats are stored here in 'tidy trucks'. You can leave gallery explorer kits and story bags here too.

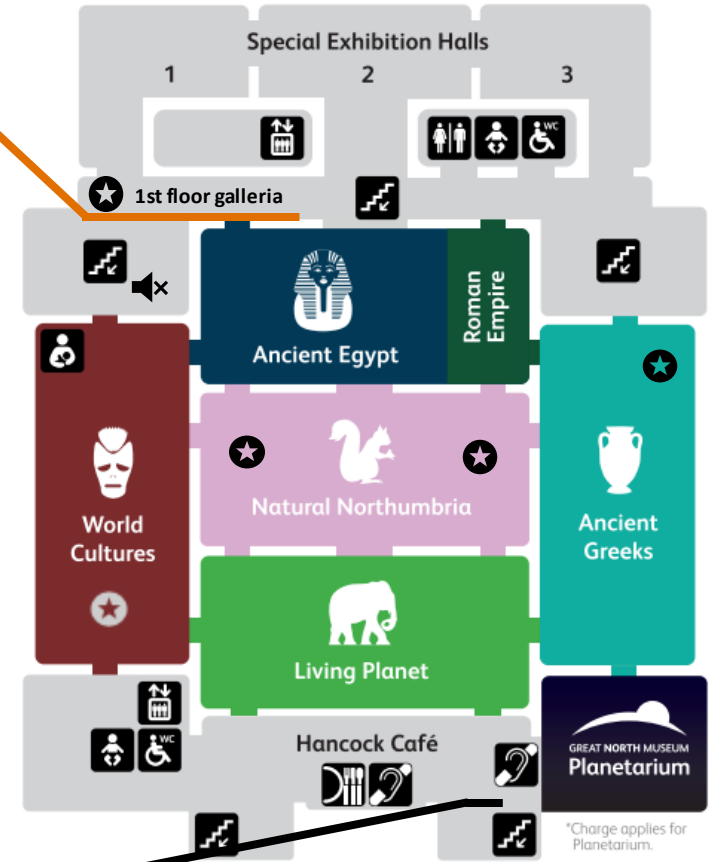
Butterfly Wall
Meet here for Science & History workshops.
Typically, you will also be met here at the start of your visit, by a member of the learning team.

Meet here for Early Years workshops

The Mouse House is aimed at under-5s. It is also used for workshops, so is not always accessible to school groups.

Meet here for the planetarium. You can also line up along the wall in Living Planet (first floor) if needed.

First Floor



- Toilet
- Accessible Toilet
- Accessible Shower
- Induction Loop
- Baby Change
- Lift
- Hancock Café
- Lockers
- Breast Feeding
- Good areas to sit with a class
- Calmer space for cool-down
- Exit for the lawn

Toilets

Toilets by the Clore Learning Suite/Butterfly Wall have the most cubicles. Smaller groups may still find the Welcome point toilets or first floor toilets useful.

Visiting the gift shop

The Gift Shop accepts cards and cash. You can also get a receipt for a donation here. Please visit the shop in small, well-supervised groups.

Food & drink

Please don't eat or drink in the galleries, to help us protect the collections. If requested, a packed lunch and/or snack space will have been booked for you. The Hancock Café can only accept cards.

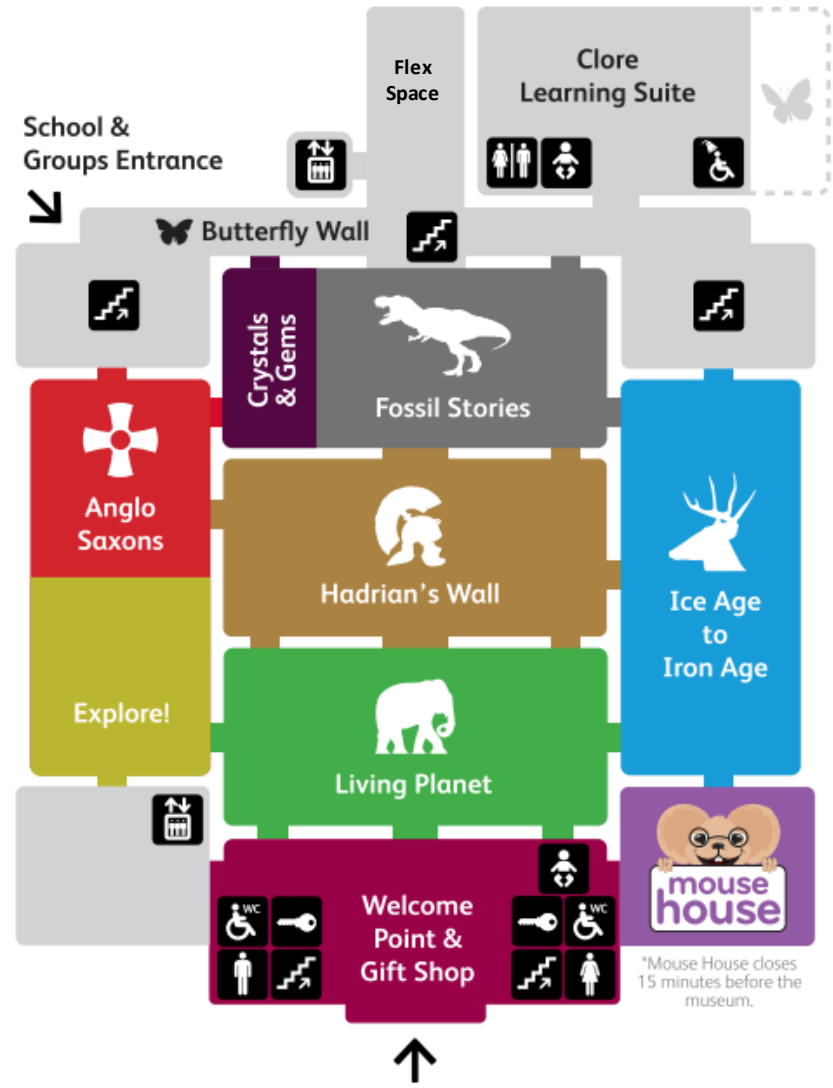
In case of a fire

Exit the building via the nearest exit. Walk around the outside of the building. Our fire assembly point is the front lawn.

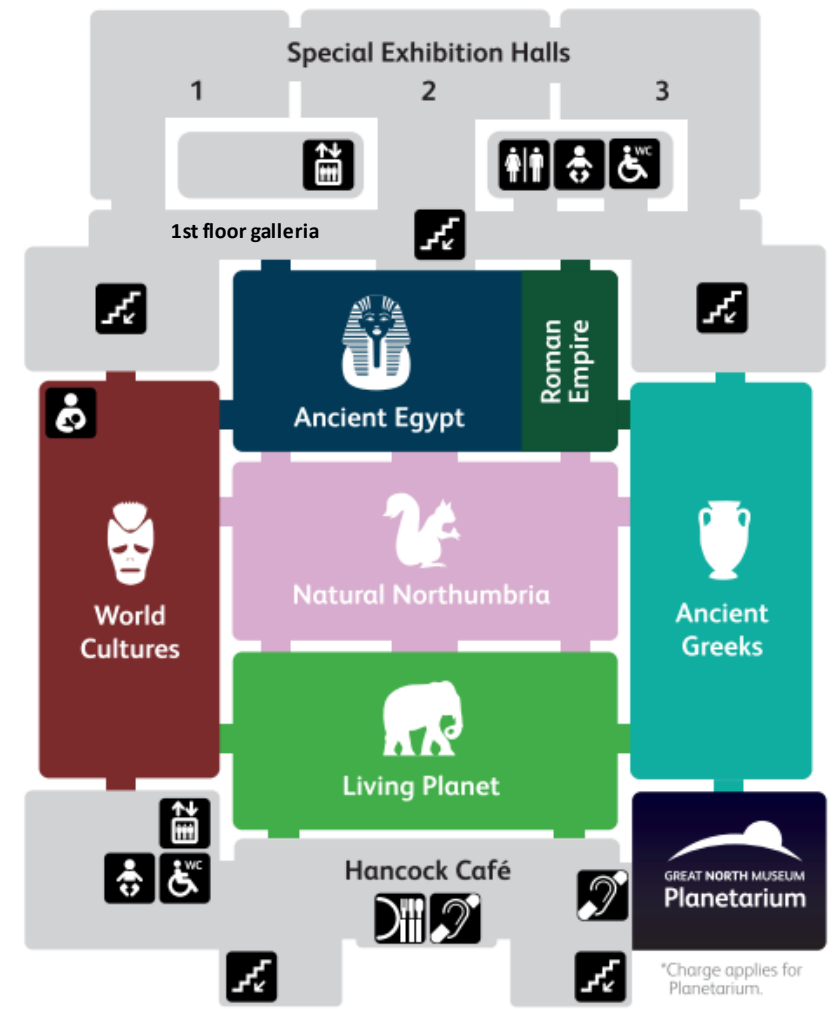


GREAT NORTH MUSEUM HANCOCK

Ground Floor



First Floor



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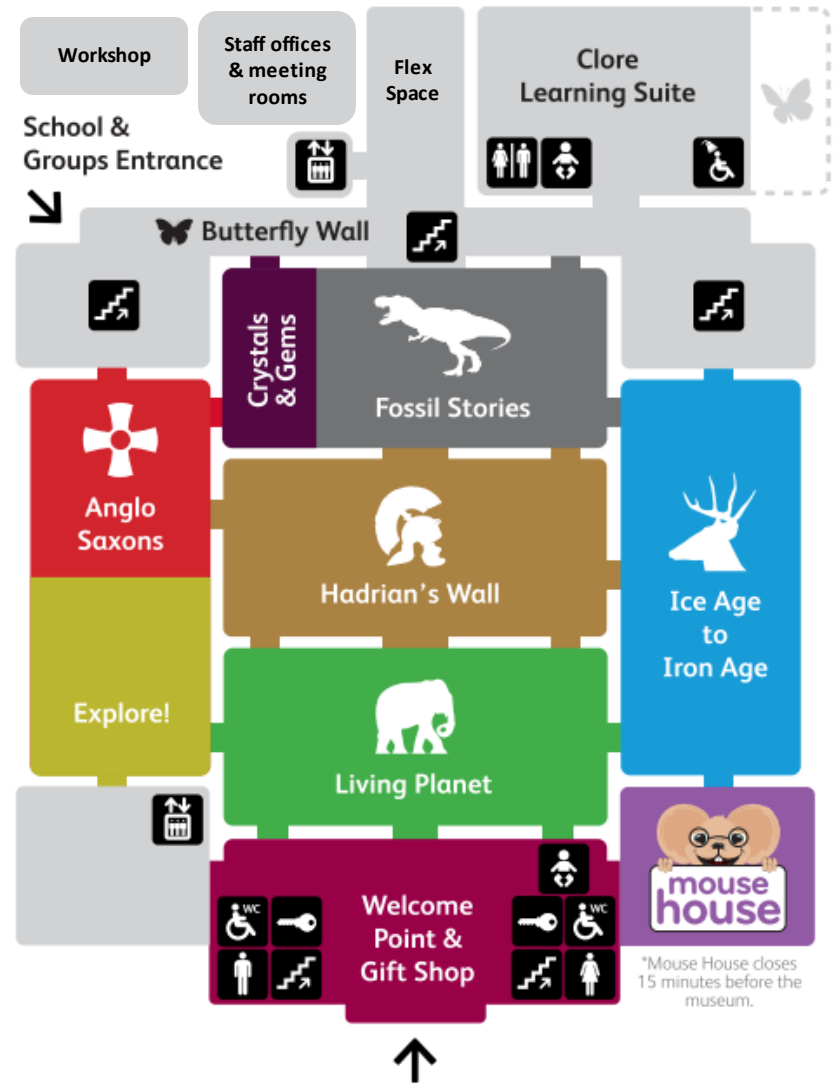
*Mouse House closes 15 minutes before the museum.

*Charge applies for Planetarium.

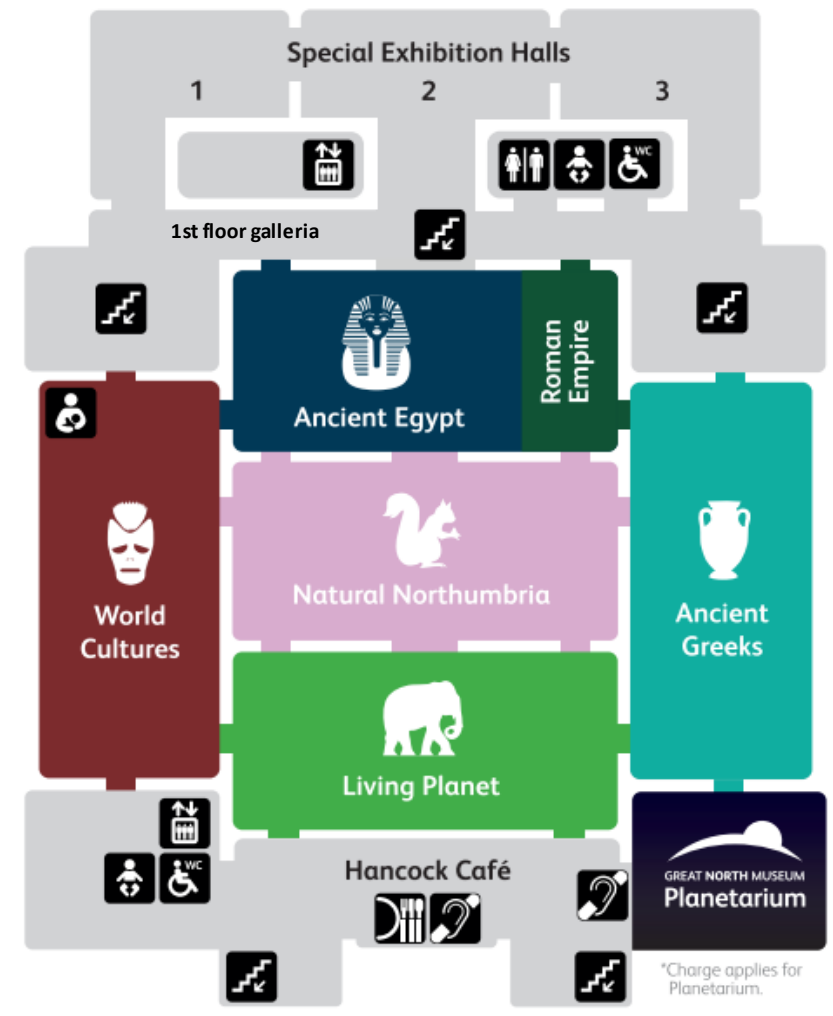


GREAT NORTH MUSEUM HANCOCK

Ground Floor



First Floor



Museum Stores – Discovery Museum basement & University buildings

Library – 2nd floor

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